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- The service is billed on a monthly basis in advance and is non-refundable. There will be no credits or refunds for partial months of service, or months unused with an open account.
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- Payment is due on the defined recurring billing date. Service will be interrupted on accounts that reach 10 days past due.

7 Contract Terms

For our SEO related products, please note that Search Engines ultimately choose which rankings are assigned to websites. While our practices have historically given our customers higher search rankings, no SEO provider including Vidirectory can guarantee rankings on search engines.

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- You are solely responsible for canceling your account by contacting Vidirectory via email.
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- Vidirectory, at its sole discretion, reserves the right to suspend or terminate your account and refuse any and all current or future use of the Service for any reason at any time. Such termination of the Service will result in the deactivation or deletion of your account or your access to your account, and immediate archival or deletion of all data in your account. Vidirectory reserves the right to refuse service to anyone in its sole and absolute discretion.
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